

Professional Experience



IQVIA

**Senior Product Designer** Jan 2020 - Sept 2023

Designed and art directed mutple products - set expectation and design process with product owners and clients. Oversaw design included wireframing, prototyping, high fidelity mockups. Worked with developers to ensure codes are following the design specs. Developed a QA process before feature release.

**UX/UI Designer** Jan 2018 - Jan 2020

Worked as a UI/ visual designer on the product. Set UI patterns across the entire product to ensure identity and consistency. Design System - worked on ADS which is our design system, identified components to add to our design system. Identified guidelines and usage situation. Worked on design with different states and documentation.

**UX Designer** Sept 2017 - Jan 2018

Designed on Salesforce marketing product. Created table with filters and multiple sorting options. Worked on data visualization to come up with better ways to show data.

Accomplishments

- Designed and launched multiple redesign of products. Created better workflow and experience for users across multiple products. Research and led our design org to install a design QA process. Presented solution to the head of UX and recieved approval to implement process. Improved and created better engagements for mutple healthcare products as the lead designer. Research and helped design various components for our Apollo Design System to add to our components library.



The Creative Group

**UX Designer** Feb 2017 - Aug 2017

Acted as a consultant working for clients included Swedish and Deloitte Digital. Swedish - helped launched a service call Get Care Now for both web and mobile. Focused on consistency to create a user friendly experience. Key responsibilities included wireframe, high fidelity mockups, user research, worked with key stakeholders, product owners and developers to ensure a smooth handoff from design to engineering. Deloitte - worked with a UX designer and a data expert to create a story behind complex data. Used colors, typography, information hierarchy to eliminate the noise behind heavy data.

Accomplishments

- Help lauched Get Care Now - a service that allow patients to check for aviabble book appointments online.



Microsoft

**UX Designer** May 2015 - July 2016

- Worked with marketing to create better solutions and designs based on testing results. Focused on design exploration and experimentation with A/B testing to achieve higher retention rate.
- Wireframed, tested and designed responsive design to ensure a seamless experience for platform across all devices.



University Beyond Bars

**UX Designer** Feb 2015 - Mar 2015

- Met with stakeholders to determine deliverables. Conducted user interviews, heuristic evaluation, competitive analysis, identifying information architectures. Iterated on wireframes and prototypes. Delivered case study, style guide, complete redesign and ready to launch website.

Professional skills

**Leadership Skills** - Designed and art directed mutple products - setting expectation and design process with product owners and clients. Overseeing design including wireframing, prototyping, high fidelity mockups

**Individual contributor skills** - blah blah

About me

A passionate designer who lives in Seattle. I care about relationships and deep conversations. I value quality over quantity. There are a couple of things in life that I am passionate about; my wife, kids, friends, family, pup and my phone.

Clients



Education

**UX Design** General Assembly 2014-2015

**Graphic Design** Computer Academy 2014-2014

**Associate of Art** Shoreline Community College 2005-2007